

Quick Facts – Gaming

(April 2017)

Who participates?

- Most Albertans participate in gaming activities as a form of entertainment.
- The most common gaming activities are lottery tickets, Scratch 'n Win tickets and raffles.
- 90 percent of Albertans are satisfied with the conduct of legal gaming in Alberta.

(AGLC Survey of Albertans, fiscal 2015-16)

Charitable gaming

- In Alberta there are more than 13,200 active organizations with charitable gaming licences (bingos, casino events, pull-tickets and raffles).
- Other than licensing fees, the government receives no revenue from the charitable gaming activities it regulates.

- In 2015-16, \$352 million was raised by charitable and religious groups:

Bingos	\$16 million
Casinos	\$258 million
Pull-tickets	\$15 million
Raffles	\$63 million

Total	\$352 million
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Gaming venues *(as of March 31, 2017)*

Licensed bingo facilities 22
15 halls have electronic devices with 1,300 electronic bingo units

Charitable casino facilities 24
13,286 electronic gaming terminals (slot machines and vlts)

Racing entertainment centres (RECs)..... 4
1,340 electronic gaming terminals

Lottery ticket retailers 2,744
vlt sites 860

Includes Gaming Entertainment Centres (GECs).

Excludes casino facilities.

There is a cap of 6,000 vlts for bars, pubs and GECs.

Legal gaming in Alberta

- Charitable gaming includes bingo, casino table games, raffles and pull-tickets.
- Provincial gaming includes vlts, slot machines, lottery tickets and electronic bingo.

Gaming Integrity

- Suspected illegal or unethical gaming, or unresolved gaming disputes are reported to the AGLC through the Gaming Irregularities Line: 1-800-742-7818.

Alberta Lottery Fund

- The Alberta government's share of net proceeds from vlts, slot machines, electronic bingo and lottery tickets is placed in the Alberta Lottery Fund.
- Money from the fund is used to support thousands of volunteer, public and community-based initiatives.

Alberta Lottery Fund Sources, 2015-16

Casino gaming terminals	\$852 million
Video lottery terminals	\$531 million
Ticket lottery	\$352 million
Electronic bingo.....	\$8 million

Subtotal	\$1.74 billion
Operating expenses	(\$190 million)

Proceeds	\$1.6 billion
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Encouraging Responsibility

GameSense

- GameSense encourages Albertans to make positive choices by keeping gambling a form of entertainment. Visit gamesenseAB.ca
- GameSense booths are located on gaming floors in 24 casinos and two RECs.
- GameSense Advisors (AGLC staff) give tips on responsible gambling, and referrals to customers that may have a gambling problem. They assist and educate casino staff to identify and monitor problem gamblers.

GameSense Info Centre Locations

Edmonton:	Century Casino Edmonton Casino Edmonton Palace Casino River Cree Resort & Casino (FN) Yellowhead Casino Northlands (REC) Grand Villa Casino
Calgary:	Deerfoot Inn & Casino Cash Casino Elbow River Casino Grey Eagle Casino (FN) Cowboys Casino Casino Calgary Century Casino Calgary
St. Albert:	Century Casino St. Albert
Balzac:	Century Downs Racetrack & Casino (REC)
Red Deer:	Cash Casino Jackpot Casino
Camrose:	Camrose Resort Casino
Cold Lake:	Casino Dene (FN)
Grande Prairie:	Great Northern Casino
Fort McMurray:	Boomtown Casino
Lethbridge:	Casino Lethbridge
Medicine Hat:	Casino by Vanshaw
Morley:	Stoney Nakoda Resort & Casino (FN)
Whitecourt:	Eagle River Casino & Travel Plaza (FN)

Player Awareness Terminals

Grande Prairie:	Evergreen Park (REC)
Lethbridge:	Whoop-Up Downs (REC)

(FN) – First Nations casino

(REC) – Racing Entertainment Centre

Training for Licensed Premises Staff

A Good Call, Reel Facts, and Deal Us In are online social responsibility training programs that educate venue staff to recognize and respond to problem gambling behaviour.

A Good Call – Bingo Staff Training

- 2,968 certificates issued since the program began in December 2008
- In 2016-17, 494 certificates were issued

Reel Facts – vlt Staff Training

- 37,577 certificates issued since the program began in October 2007
- In 2016-17, 4,839 certificates were issued

Deal Us In – Casino & REC Staff Training

A second training phase provides more intensive training for management and security staff (including how to complete a Voluntary Self-Exclusion Agreement).

- 18,564 certificates issued since the program began in December 2008
- In 2016-17, 3,190 certificates were issued (2,506 for phase one, 684 for phase two)

Funding for Problem Gambling Treatment

Problem gambling prevention, education and treatment programs are available through Alberta Health Services and partially funded by the Alberta Lottery Fund.

Alberta Health Services Addiction Helpline

1-866-332-2322