

**RETURN BILL OF LADING-CON3 RETURNS**  
**Consignee: Connect Logistics**  
**Address: 12622-184 Street, Edmonton AB, T5V 1T4**

Received at the point of origin on the date specified, from the consignor mentioned herein, the property herein described , in apparent good order, except as noted (contents and conditions of contents of package unknown) marked, consigned and desired as indicated below which the carrier agrees to carry and delivery to the consignee at the said destination, if on its own authorized route or otherwise to cause to be carried by another carrier on the route to said destination, subject to the rates and classification in effect on the date of shipment, is mutually agreed, as to each carrier of all or any of the goods over all for any portion of the route to destination, and as to each party of any time interested in all or any of the goods that every service to be performed hereunder shall be subject to all the conditions not prohibited by law, whether printed or written including conditions on the back hereof, which are hereby agreed to by the consignor and accepted for himself and his assigns.

**Straight Bill of Lading - Short Form - Original - Not Negotiable**

**Shipper:**  
**Date Returned:** \_\_\_\_\_  
**License Number:** \_\_\_\_\_  
**Store Name:** \_\_\_\_\_  
**Store Address:** \_\_\_\_\_

|   |           |
|---|-----------|
| <b>Bill of Lading #: (ENTER YYYYMMDDLIC#)</b> |           |
| <b>Carrier Information</b>                    |           |
| Prepaid                                       |           |
| Collect                                       | <b>X</b>  |
| Heat Required                                 | <b>NO</b> |

**Table 1.0 - Return Product Details (Use one line per RMA):**

| RMA Numbers: | Total Quantities in Units (associated with each RMA #) |
|--------------|--|
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Maximum Liability: The amount of any loss or damage computed under paragraph (a) or (b) of article 9, shall not exceed \$14.00/kg, unless a higher value is declared on the face of the Bill of Lading by the consignor.

*Total Number of Sealed Boxes:* \_\_\_\_\_ *Estimated Total Weight (kg)* \_\_\_\_\_

*Name of Carrier Company:* \_\_\_\_\_

|   |  |                             |
|---|--|-----------------------------|
| Name of Retail Store Representative:<br><hr/> | Signature of Retail Store Representative:<br><hr/> | Date: (MM/DD/YYYY)<br><hr/> |
| Shipper                                       | Shipper  | Shipper                     |
| Driver Name:<br><hr/>                         | Driver Signature:<br><hr/>                         | Date: (MM/DD/YYYY)<br><hr/> |
| Carrier                                       | Carrier  | Carrier                     |
| Name of Connect Representative:<br><hr/>      | Signature of Connect Representative:<br><hr/>      | Date: (MM/DD/YYYY)<br><hr/> |
| Consignee                                     | Consignee  | Consignee                   |

## CLS Terms & Conditions

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|--|---|--|--|
| <p><b>I) Application</b><br/>The following provisions shall apply to all transportation of goods, by for hire, highway carriers licensed under the Motor Vehicle Transport Act or under provincial statutes with the exception of the transportation of:</p> <ol style="list-style-type: none"> <li>used household goods</li> <li>livestock</li> <li>bus parcel express shipments</li> <li>the personal luggage of bus passengers</li> <li>such other specified by provincial law</li> </ol> <p><b>II) Bill of Lading</b></p> <ol style="list-style-type: none"> <li>A Bill of Lading shall be completed as provided herein for each shipment.</li> <li>On each article covered by the Bill of Lading there shall be plainly marked thereon by the consignor, the name of the consignee and the destination thereof. This requirement does not apply in cases where the shipment is from one consignor to one consignee and constitutes a truck load shipment.</li> <li>The Bill of Lading Shall be signed in full (not initialled) by the consignor and by the carrier as an acceptance of all terms and conditions contained therein.</li> <li>At the option of the carrier a waybill may be prepared by the carrier and the waybill shall bear the same number or other positive means identification as the original Bill of Lading. Under no circumstance shall the waybill replace the original Bill of Lading.</li> </ol> <p><b>III) Conditions of Carriage</b></p> <p><b>1. Liability of Carrier</b><br/>The carrier of the goods described is liable for any loss or damage to goods accepted by the carrier or carrier's agent, except as hereinafter provided.</p> <p><b>2. Liability of Originating and Delivering Carriers</b><br/>Where a shipment is accepted for carriage by more than one carrier, the carrier issuing the Bill of Lading (hereinafter called the originating carrier) and the carrier who assumes responsibility for delivery to the consignee (hereinafter called the delivering carrier). In addition to any other liability hereunder are liable for any loss of or damage to the goods while they are in the custody of any carrier to whom the goods are or have been delivered and from which liability the other carrier is not relieved.</p> <p><b>3. Recovery from Connecting Carrier</b><br/>The originating carrier or the delivering carrier, as the case may be, is entitled to recover from any other carrier to whom the goods are or have been delivered the amount of the loss or damage that the originating carrier or delivering carrier, as the case may be; may be required to pay hereunder resulting from loss of or damage to the good while they were in the custody</p> | <p>of such other carrier. When shipments are interlined between carriers, settlement of concealed damage claims shall be prorated on the basis of revenues received.</p> <p><b>4. Remedy by Consignor or Consignee</b><br/>Nothing in articles 2 or 3 deprives a consignor or consignee of any rights the consignor or consignee may have against any carrier.</p> <p><b>5. Exceptions from Liability</b><br/>The carrier shall not be liable for loss, damage, or delay to any of the goods described in the bill of Lading caused by an Act of God, the Queen's or public enemies, riots, strike a defect or inherent vice in the goods, the act or default of the consignor, owner or consignee authority of law, quarantine of differences in weights of grain, seed, or other commodities caused by natural shrinkage.</p> <p><b>6. Delay</b><br/>No carrier is bound to transport the goods by any particular vehicle or in time for any particular market or otherwise than with due dispatch, unless by agreement specifically endorsed on the Bill of Lading and signed by the parties thereto.</p> <p><b>7. Routing by Carrier</b><br/>In case of physical necessity where the carrier forwards the goods by a conveyance that is not licensed for hire vehicle, the liability of the carrier is the same as though the entire carriage were by licensed for hire vehicle.</p> <p><b>8. Stoppage in Transit</b><br/>Where goods are stopped and held in transit, at the request of the party entitled to so request, the goods are held at the risk of the party.</p> <p><b>9. Valuation</b><br/>Subject to article 10, the amount of any loss or damage for which the carrier is liable, whether or not the loss or damage results from negligence, shall be the lesser of;</p> <ol style="list-style-type: none"> <li>The value of the goods at the place and time of shipment including the freight and other charges if paid, or</li> <li>where a value lower than that referred to in paragraph (9) has been represented in writing by the consignor or had been agreed upon, such lower value shall be the maximum liability.</li> </ol> <p><b>10. Maximum Liability</b><br/>The amount of any loss or damage computed under paragraph (a) or (b) of article 9, shall not exceed \$14 per kg, unless a higher value is declared on the face of the Bill of Lading</p> | <p>by the consignor.</p> <p><b>11. Consignor's Risk</b><br/>Where it is agreed that the goods are carried at the risk of the consignor of the goods, such agreement covers only such risks as are necessarily incidental to transportation and the agreement shall not relieve the carrier from liability of any loss or damage or delay which may result from any negligent act or omission of the carrier, carriers agents or employees and the burden of proving absence from negligence shall be on the carrier.</p> <p><b>12. Notice of Claim</b></p> <ol style="list-style-type: none"> <li>No carrier is liable for loss, damage or delay to any goods carried under the Bill of Lading unless notice thereof setting out particulars of the origin, destination and date of shipment of the goods and the estimated amount claimed in respect of such loss, damage or delay is given in writing to the originating carrier or the delivering carrier within sixty (60) days after the delivery of the goods, or, in the case of failure to make delivery, within nine (9) months from the date of shipment.</li> <li>The final statement of claim must be filed within nine (9) months, from the date of shipment together with a copy of the paid freight bill.</li> </ol> <p><b>13. Articles of Extraordinary Value</b><br/>No carrier is bound to carry any documents, specie or any articles of extraordinary value unless by special agreement to do so if such goods are carried without a special agreement and the nature of the goods is not disclosed hereon, the carrier shall not be liable for any loss or damage in excess of the maximum liability stipulated in article 10 above.</p> <p><b>14. Freight Charges</b></p> <ol style="list-style-type: none"> <li>If required by the carrier, the freight and all other lawful charges accruing on the goods shall be paid before delivery and if upon inspection it is ascertained that the goods shipped are not those described in the Bill of Lading, the freight charges must be paid upon the goods actually shipped with any additional charges lawfully payable thereon.</li> <li>Should consignor fail to indicate that a shipment is to move prepaid, or fail to indicate how the shipment is to move, it will automatically move on a collect basis.</li> </ol> <p><b>15. Dangerous Goods</b><br/>Every person, whether as principal or agent, shipping explosives or dangerous goods without previous full disclosure to the carrier as required by law, shall indemnify the carrier against a loss, damage or delay caused</p> | <p>thereby, and such goods only be warehoused at the consignor's risk and expense.</p> <p><b>16. Undelivered Goods</b></p> <ol style="list-style-type: none"> <li>Where through no fault of the carrier, the goods cannot be delivered the carrier shall immediately give notice to the consignor and consignee that delivery has not been made and shall request disposal instructions.</li> <li>Pending receipt of such disposal instruction. i) The goods may be stored in the warehouse of the carrier, subject to a reasonable charge for storage, or ii) Provided that the carrier has notified the consignor of his intention the goods may be removed to, and stored in a public or licensed warehouse at the expense of the consignor, with out liability on the part of the carrier, and subject to a lien for all freight and other lawful charges including a reasonable charge for storage.</li> </ol> <p><b>17. Return of Goods</b><br/>Where notice has been given by the carrier pursuant to article 16a, and no disposal instructions have been received within 10 days from the date of such notice, the carrier may return to the consignor at the consignor expense all the undelivered shipments for which such notice has been given.</p> <p><b>18. Alterations</b><br/>Subject to article 19 any limitation on the carrier's liability on the Bill of Lading and any alteration, or addition or erasure in the Bill of Lading shall be signed or initialed by the consignor or his agent and the originating carrier or his agent and unless so acknowledged shall be without effect.</p> <p><b>19. Weights</b><br/>It shall be the responsibility of the consignor to show correct shipping weights of the shipment on the Bill of Lading. Where the actual weights of the shipment does not agree with the weight shown on the Bill of Lading the weight shown whereon is subject to correction by the carrier.</p> <p><b>20. C.O.D. Shipments</b></p> <ol style="list-style-type: none"> <li>A carrier shall not deliver a C.O.D. shipment unless is received in full.</li> <li>The charge for collecting and remitting the amount of C.O.D. dues, for C.O.D. shipments must be collected from the consignee unless the consignor has otherwise so indicated and instructed on the Bill of Lading.</li> <li>A carrier shall remit all C.O.D. monies to the consignor or person designated by him within 15 days after collection.</li> <li>A carrier shall keep all C.O.D. monies separate from the other revenues and funds of his business in a separate trust fund or account.</li> <li>A carrier shall include as a separate item in his schedule of rates the charges for collecting and remitting money paid by consignees.</li> </ol> |
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# AGLC GUIDELINES

| <b>Instructions:</b> |   |
|----------------------|---|
| 1                    | Fill out your store information at the top of the Return Bill of Lading.  |
| 2                    | Enter the information pertaining to Table 1.0 - RMA numbers and their corresponding quantities.                                 |
|                      | Enter into the "Bill of Lading #" field the year, month, date and 7 digit license number.<br><br><i>Example: 20230302780555</i> |
| 3                    | Enter the total number of sealed cases & estimated total weight of all boxes combined in KG.                                    |
| 4                    | Print 4 copies of Return bill of lading form.   |
| 5                    | Attach one copy of the return BOL to the outside of each sealed box (Unsigned)  |
| 6                    | Place one copy of the return BOL inside the box and seal the box securely. (Unsigned)   |
| 7                    | Make one copy of the return BOL available for the driver to sign and take with them.  |
| 8                    | Make one copy of the return BOL for the driver to sign.<br>Retain this copy for the store's records.                            |
| 9                    | Once the return package is ready, return it to your delivery driver on your next product delivery day.                          |

| <b>Important Information:</b> |  |
|-------------------------------|--|
| 1                             | In order to initiate a product return process, please submit a return request via <a href="https://albertacannabis.org">Albertacannabis.org</a>                                      |
| 2                             | <b>If return request matches with AGLC's return criteria listed in <a href="#">Cannabis Retailer Operational Manual</a></b> , you will receive an email with RMA number.             |
| 3                             | The RMA number is unique to each return request and can be used to track status of refund claim.   |
| 4                             | The returned package will be inspected in AGLC distribution center and it will be determined if a refund will be issued.   |
| 5                             | The AGLC will not provide a refund or return the product, if a returned product does not match with RMA.   |
| 6                             | It is a retailer's responsibility to ensure that the RMA details listed on the return BOL corresponds with the product being return.   |
| 7                             | If you have any questions or concerns related to a product return, please don't hesitate to contact our team at <a href="mailto:albertacannabis@aglc.ca">albertacannabis@aglc.ca</a> |